IP Troubleshooting Overview

BROCADE UNIVERSITY

DESCRIPTION:

This self-based, web-based training course (eLearning) provides students with the tools and abilities to perform basic troubleshooting and data gathering tasks on Brocade IP network switches. Topics include basic troubleshooting theory, common troubleshooting commands, and information required when contacting support.

OBJECTIVES:

Upon successful completion of this course, the student should be able to:

- Identify information required by support providers in order to assist in problem resolution.
- Describe the divide-and-conquer method of troubleshooting.
- Recognize common problem symptoms in an IP network.
- Apply troubleshooting methodologies to resolve common IP network problems.

ENROLL NOW:

eLearning (IP TS 101-WBT)

DURATION:

6 hours

PREREQUISITES:

Basic IP networking concepts covered in *Internetworking Fundamentals for Brocade* (*ETH 101*), or equivalent knowledge.

AUDIENCE:

This course is for entry level end users involved in the day-to-day operations of an IP network, support personnel responsible for troubleshooting issues that may arise on an IP network, and individuals looking for a basic understanding of troubleshooting processes and initial data collection.

ACCESS ONLINE TRAINING **BROCADE COURSE CATALOG** **CANCELLATION POLICY**

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