



BROCADE

Certification & Accreditation FAQs



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Certification & Accreditation FAQs

1. What is the Brocade Certification Program?

The Brocade Certification Program enables anyone to demonstrate expertise and gain formal recognition in implementing industry-leading SAN technology used in real world storage area networks and data centers through Brocade-authorized training, and then passing the appropriate exam. Brocade provides levels of certification to suit both organizational and individual career goals. Our certifications provide an objective measurement of technical proficiency for selling and supporting SAN solutions, as well as increasing customer satisfaction.

2. What is the Brocade Accreditation Program?

The Brocade Accreditation Program provides a clear path for File Area Network professionals to demonstrate their knowledge in Brocade's File Services solutions. The Accreditations are either product or topic specific. Candidates must first take the appropriate course, then they will receive an email invitation to access the corresponding accreditation exam.

3. Who should get certified?

The Brocade Certification Program is open to anyone seeking validation of their storage and file area network skills, and wishing to have a competitive technological edge. A validated set of skills leads to a better understanding of the use and maintenance of our products. This may become useful when seeking any career advancement.

4. What is the availability of the program?

The program is available worldwide to all candidates. General information is available on the Brocade website at http://www.brocade.com/education_services/certification.jsp.

5. Who delivers the certification exams and then how do I register?

Our certification exams are delivered worldwide through Pearson VUE. Candidates should go to the Pearson VUE website at <http://www.pearsonvue.com/brocade> and create a profile. Once a testing center is located, registrations can be made for the appropriate exam from the list provided.

6. What is the cost of an exam?

Certification exams cost US\$150 for each attempt. Pearson VUE accepts payment in many major world currencies, via credit card or voucher. Accreditation exams are free for **customers** who attend the appropriate course.

7. What is the exam re-take policy?

Certification & Accreditation exams may be attempted twice within a two-week period.

8. How do I find the exam information and objectives?

Exam details are available on the Exam Information page on the Brocade website. The current exams, exam numbers and durations are listed, with a link to the objectives. This information can be found at the URL http://www.brocade.com/education_services/exam_information.jsp.

9. What is the passing score for the exams?

The passing score, or cut score for certification exams will vary from exam to exam. Accreditation exams have a fixed passing score of 75%. Cut scores for certification exams are listed on the exam information page, and based on number of questions correct.



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Certification & Accreditation FAQs (cont.)

10. Do my certifications and accreditations expire?

There is no expiration on an accreditation or certification. Candidates are encouraged to re-certify when an updated exam is released, to validate their skills on the latest technology. The same advice is true for accreditations.

11. What happens after I pass an exam?

For a certification exam, each candidate will receive a score sheet from the testing center, which should be kept in a safe place. Within 2 weeks, you will receive an email from Brocade with a subject of **Brocade Certification**, sent to the email address in your Pearson VUE profile. The email will direct you to go to the fulfillment site to choose your certification gift. Once that action has been completed, you will receive a package that contains:

- A welcome letter
- Your certificate
- Your fulfillment gift
- Instructions on getting access to the logos and the logo usage guidelines

For an accreditation exam, each candidate will get the score immediately. If you have passed, an email with a PDF of your certificate and URL to access the logos will be sent to you within 2 weeks.

12. Do I have to take the recommended course(s)?

No, it is not necessary to attend the training to become certified, however, that offers you the best chance of passing the exams. Our certification training materials are geared towards the appropriate topical content, and also help prepare you for the exam experience. Should you possess enough detailed industry experience, you may in fact be able to pass the exam. For accreditation courses, it is required to attend the appropriate course first before being allowed to attempt the exam.

13. What is the privacy policy regarding exam results and candidate information?

Except for administrative purposes within Brocade Education, exam results and personal information will remain confidential, and will not be disclosed by Brocade to any party other than the examinee, unless there is express written consent from the candidate. This would include pass/fail status, exam score and a list of certifications and accreditations held. We deeply respect the confidentiality and privacy of the candidate's information.

14. Is there a non-disclosure agreement associated with the exams?

Most definitely. Before attempting an exam a candidate must agree to the terms of the non-disclosure. The non-disclosure agreement (NDA) may be viewed in advance from a link on the Exam Information page.

15. What can you tell me about the exam cut score?

Certification exam cut scores, or the passing marks, are determined based on analysis of data from the beta version of an exam. A beta exam is where all questions are put out for review and comment. From the feedback, and statistical results, the questions to go to the finals forms of the exam, and cut scores are chosen based on psychometric analysis by industry experts. Certifications exams are not like traditional education exams, where a letter grade is assigned based on the percentage (for example a grade of A means 90% or higher). Knowledge Skill Assessment exams (KSAs) are pass/fail. Therefore, the cut score is the number of questions that one needs to get correct to pass the exam.